



ASEA/AFSCME Local 52 Health Benefits Trust

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**We are excited to announce an update to the
ASEA/AFSCME Local 52 Health Benefits Trust's
HCRA/HRA solution beginning July 1, 2020**

Designed with YOU in mind! The HCRA/HRA solution offers both an online portal and a mobile application; each provides simple navigation features with a guided and more personalized experience. You have access to information 24/7 with the ability to view balances and transaction history. You can easily upload documents to substantiate claims and request reimbursement. You will continue to have the option to use direct deposit, but now you can self-enroll for paper reimbursement requests.



Please note these important dates during the transition of your HCRA/HRA account:

- Claims received before June 17, 2020 will be processed and paid on June 19, 2020.
- Claim processing and reimbursement will resume on July 1, 2020. All claims received after June 17, 2020, will be processed at this time.
- Zenith's Customer Service Team will be available to assist participants with questions and information regarding the transition. You can reach us at (866) 553-8206 (toll-free), and selecting Options "2", then "2".

System Enhancements & New Features:

You will have access to powerful self-service capabilities online and on the mobile app

- 24/7 access to your HCRA/HRA account online or on the mobile app
- Enroll in text notifications for real-time alerts and important account related communications
- Enroll for direct deposit reimbursements
- Easily upload supporting receipt documentation online or snap a picture on the mobile app
- Improved explanation of benefits for paper claim reimbursement
- New integrated shopping tool to purchase qualified supplies
- Educational videos and resources available online

Specific Website and Mobile App Information:

- **Website:** Log into your health account on www.aseahealth.org, then navigate to **Your Account > Your Claims > HCRA Account and Claim Summary**
- **Mobile App:** on both Apple and Android search for Zenith Flex (see image below for a photo of what the app looks like)
Registration ID: Select Employer Name from the dropdown
Employer Name: Enter "ASEA"
Your ID: Your Social Security Number

